

# Access Plymouth

# Community Car



## How does it work?

Community Car is a not for profit car-sharing scheme to help people with mobility problems get around Plymouth. Our service is available to anyone who is eligible for a concessionary bus pass.

Volunteer drivers, using their own vehicles, can take you to the shops, hairdressers, doctors, dentists, lunch clubs, day centres, hospital visits or practically anywhere else you need to go in Plymouth. In our Community Cars, a carer can travel with you for free.

Our journeys run Monday to Friday and our first pick ups are at 9:15am through until 4:30pm. We aim to provide transport for as many people as possible, so some flexibility with your requested timings is essential.

## What does it cost?

Cost Per Mile	<b>£1.20</b>
Administration Charge Per Single Trip	<b>£1.00</b>
One-Off Registration Fee	<b>£5.00</b>

## How do I book?

Before you book your first journey we will need to register you. We do this over the phone and it usually takes around 10 minutes, and we can do this up to 7 days prior to your first journey with us. If you travel in a wheelchair we will need to do a risk assessment before you are able to book a trip with us.

Bookings can be made up to 1 week in advance, but no later than 1 day before you need to travel so we can plan the routes. We take bookings on 01752 600633 until 2pm. Please be aware that once your journey is confirmed, last minute cancellation will incur a £1.00 cancellation fee per cancelled trip.

*For any questions regarding community transport please contact our Access Plymouth team, open Monday to Friday, 09:15 - 16:00.*



**[www.accessplymouth.co.uk](http://www.accessplymouth.co.uk)**



**[info@accessplymouth.co.uk](mailto:info@accessplymouth.co.uk)**



**01752 600633**